Paw Prints

Summer 2009

Summer Assistance Dog Graduation - What It Meant for One

by Bill Dahlkamp with Monica Catalano

Support Dogs was pleased to host the Summer 2009
Assistance Dog Graduation on Friday, June 26th, at the Center of Clayton. Graduating that evening were five new teams who completed their training during May and June, as well as the 12 assistance dog teams that were certified in 2008.



Kathy Hanke, Zach and Todd Blakemore, and Molly

In attendance were the graduates (human and canine), their families and friends, breeders, Volunteer Puppy Raisers, staff, members of the Board of Directors and Friends Committee, and many friends of the organization. Friends Committee member, Monica Catalano, was so impressed she wanted to share her thoughts on the evening:

My introduction to Support Dogs was the 2009 Tacky Ball. After an enjoyable evening, I understood two things: this organization knew how to have a good time and the people involved were passionate about their mission. Shortly thereafter, I joined the Friends Committee. The Committee works with SDI staff on development and fundraising efforts crucial to the continued success of the organization. To me, it seemed a meaningful way to contribute my time and



Logan Vance and Cindi Blanke, Pearl, Susan Bluehs, Rene and Scot Seabaugh

talent to a worthwhile endeavor. However, it wasn't until I attended the Assistance Dog Recognition Program on June 26th that I really finally GOT IT!

For anyone who hasn't attended a graduate ceremony, I highly recommend you see it first hand. Present were the Service Dog Teams, the Volunteer Puppy

Raisers, the breeders, the Support Dogs Staff, and me in tears. My tears were those of joy at seeing these precious, loving, hard-working dogs, paired up with their precious, loving, appreciative new handlers. I had the pleasure of sitting with Phil and Chris Hoenig who raised Taffy, a Hearing Dog paired with Robert Owens. While I can't imagine the sadness of handing over a dog that you have lovingly raised and trained for 18 months, Chris put it into

perspective: 'You do it because you can see the difference it makes in the lives of others.' Robert and his wife were delightful and delighted with Taffy, and Taffy was completely content with her new charge.

I learned that when the dogs are ready to be placed, the applicants work with a variety of dogs during the first week of the in-house training. That way, the training staff can assess the



Chris and Phil Hoenig, Taffy, Bob and Jeanette Owens

skills and personalities of the dogs and make the most compatible teams. During the second week, the dogs are paired up and are escorted on field trips and have home visits. I was so pleased for Natasha Beuker. She told me she had her eye on Green Bean from the start and they ended up making a perfect match.

Support Dogs congratulates our newest service dog teams (pictured from I to r): Margie and Dakota Birkmann and Ellie, Debra Wolff and Jane, Susan Bluehs and Pearl, Elaine and Natasha Bueker and Green Bean, and

Elizabeth Gerber and Rex.

Summer 2009 Clients

Planning has already begun and everyone is hard at work preparing for the fall 2009 Team Training.

Board of Directors

Scot Seabaugh
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Director of Development
Cindi Blanke
Client Service Coordinator
Gayln Bratcher
Office Administrator

Training and Kennel Department

Janice Brennan Greg Hogan Katie Ruiz Nadine Wenig Amy Woolston

SDI Mission: Support Dogs, Inc. is a national not-for-profit organization that offers dignity, hope and independence by providing highly skilled service dogs to individuals with disabilities, and uniquely trained therapy teams to serve the community.



A Message from the Executive Director

Wow! What a year this has been for Support Dogs. I know that each of you have been inundated with requests from local and national charities, including Support Dogs. We continue to hear about down economy and how it is affecting non-profits locally and nationwide. But I must tell you, although it is a scary time to be a non-profit, it is also a very fulfilling time.

The success of our most recent graduating class is one of many highlights for our organization over the last year. Your generous gifts continue to be the cornerstone of the assistance dog program and allows us to build on our successes year after year. Another program that continues to flourish because of donor generosity recently reached a miletstone. This spring, the TOUCH program graduated its 1000th team. The new teams join other TOUCH volunteers who bring smiles each day to children and adults in our community.

The good news continues with the success of the 4th Annual Tacky Ball which netted over \$30,000. We're getting ready for the 2010 Tacky Ball and hope for your support. We're once again holding the Gas 'n Grocery Raffle, hoping that you will buy a chance (or two!) to win a \$1,000 gas AND a \$1,000 grocery gift card. Anyone anywhere can purchase a \$25 chance! The first-ever Support Dogs Spring Flower sale netted \$1,500, so we'll be selling mums and bulbs this fall. Watch for details in email and newsletter updates.

We'll be launching a Membership Program and a Major Donor Program later this calendar year and invite you to consider becoming a part of our exciting growth. Most of all, we'd like to thank our donors and volunteers for their gifts of treasure and time which make a difference in what we accomplish each year.

With appreciation,

Robyn K. James Executive Director

The Hot, Sloppy Dog Days of Summer

by Bill Dahlkamp

On June 17th, Service Dog Puppy Class took a dive. Well, not the class, but the dogs! Support Dogs turned that evening's class into a valuable learning experience by holding class next to a swimming pool. For all their hard work and restraint, the pups got to take a much desired plunge at class end!

Class taught the Labrador and Golden retriever students control, restraint, and disregard for water while working. It is



Pups practicing their downs



Everyone in the pool!

very important for the pups to learn how to not only perform their skills, but to ignor distractions in their environment. Almost every Volunteer Puppy Raiser showed up for the event and it was a big, wet success.

Support Dogs sends a sincere thank you to Patrick and Aja Stokes for not only opening up their home and pool for class, but providing barbeque for the handlers afterwards.

Paws for Reading

By Bill Dahlkamp

During summer break, the Paws for Reading Program is preparing for its busiest year yet. You may recall, we recently partnered with the St. Louis Public Library (SLPL) during



National Library
week in five local
library branches as
part of their after
school program. The
program was very

well received and a huge success.
According to Jennifer Gillum,
Program Coordinator for the St.
Louis Public Library, "Our branches
saw an increase in children because
of the Paws for Reading Program.
Families traveled to branches
outside their neighborhoods so that
they could participate."

Because of this success, Support Dogs will again partner with the SLPL for the 2009-2010 school year. The Paws for Reading Program will be part of the library's after school program, running for nine months in all 13 branches. Support Dogs is coordinating volunteers for the endeavor. This opportunity will allow the Paws for Reading Program to serve the children of St. Louis City in a venue that promotes and encourages reading. It reaches a specific population: the exact population the program was originally created to target.

In addition to the library program, the Paws for Reading Program is now established in 13 classrooms at 8 area schools and is doing very well. SDI is in the process of expanding the program into Jefferson County. Support Dogs would like to thank each Paws for Reading team for their efforts in making this program a much sought after resource for the schools, and now libraries, in the St. Louis community.

TOUCH Program News

By Bill Dahlkamp

There is no rest for the weary in the TOUCH Program and that is just the way we like it at Support Dogs. In addition to preparing for the fall TOUCH class (potentially 60 new class members), we are more than half-way through the summer TOUCH class, being held in Jefferson County. This class of 5 potential teams will graduate in mid-to-late August, and will help staff the facilities in this area.

As you may recall in times past, Support Dogs is continually looking for ways to improve our programs and set them apart from others by creating and maintaining higher standards for everyone. As a result, Support Dogs is working to incorporate an infectious disease presentation into our training and certification process. This component will be included in the 2009 fall class and remain a permanent part of the certification process. Support Dogs is planning to hold an in-service for current team members to educate and certify them as well.

Support Dogs has also changed the age requirements of the TOUCH program to a minimum of two-years-of-age to better prepare the new dogs for success. As always, Support Dogs would like to thank all TOUCH Teams for their hard work, dedication, and fierce commitment to improving the lives of those in facilities in the St. Louis Metropolitan area.

Hey Rupert...

Advice from the SDI Greeter



I just returned from the veterinarian after an expensive surgery for my dog because he ate a sock. What are other things I should be aware of in my home that may be dangerous to my beloved pet? James R.

Dear James: Funny you should write. I just read an article in Parade magazine on this very topic. Dr. Steven Hansen, head of the ASPCA's Animal Poison Control Center has this advice to offer:

Items that are unsafe that may be in your home: Xylitol sugar substitute (found in suger-free gum, candy and cough drops), raisins, grapes, dough, and cat litter (can form a blockage that would require medical care). Obviously, socks, underwear, string, rope (dog toys),

and nylons can all cause blockages as well.

Some plants, such as Easter Lilies are lethal to cats.

The bottom line is - let your pet play with and consume only those items made for a pet. Also, keep an eye on your pet at all times! Pets, like children, love to get into mischief and that is all part of owning these wonderful creatures.

Ultimately, if you have any questions, please contact your local veterinarian for information. Better safe than sorry and better to ask than to have Fido or Fluffy go through major surgery. Surgery takes time to recover from and can cost hundreds or even thousands of dollars. You owe it to yourself and to your pet to be as responsible a pet owner as possible. Remember, they are only animals and they will do what animals do!

Rupert



Development Updates

by Ann Weinerth

In the last newsletter, I highlighted several special programs for funding consideration. I'd like to explain in detail the Assistance Dog Program and the "Taylor" Veterinary Fund. Hopefully, the following pieces of information will give you a better understanding of the day-to-day budgetary needs at Support Dogs.

The Assistance Dog Program (Service and Hearing) has a budgetary range of \$5,000 - \$15,000 which



Puppy in training Dallas

supports the training and placement of one dog. In the first two years of training, one dog requires \$912 worth of food and treats; \$148

in equipment; \$1,375 in veterinary fees; plus, there's the cost of just doing business which falls under the category of "Professional Training Support" costing \$1,500. Did I mention that if a dog would need to be purchased it might cost as much as \$800 per dog? With all that said, the first two years of expenses for one assistance dog can total \$4,735. (Thanks to the Volunteer Puppy Raiser program, through their tax deductable partnership with SDI, these costs are reduced in the first stage of training.) When the dog is returned to us for "Canine College", or Advanced Training, it is kenneled at SDI. Again, dog food and vet fees cost over \$600 per dog and, because a dog is here

round the clock, daily housing and training costs total \$6,500. Soon, the big day arrives and a dog is ready for placement with a client. Notwithstanding, the fees for the final phase total



Clark practicing his hold

\$3,446, which include final veterinary exams and shots, training and support staff during team training with the clients, equipment for the client (for which we usually receive a dollar-fordollar reimbursement). Ultimately one assistance dog costs the agency \$15,644 over a two year period. And, remember, it is the policy of Support Dogs to place each dog free of charge with a deserving physically disabled, deaf, or hard of hearing client.

The "Taylor" Veterinary Fund was created to help offset extraordinary veterinary fees that sometimes occur when a dog is ill or requires specialty care. The fund was named in honor of "Taylor" a beautiful black Labrador retriever who was well on his way to becoming a service dog for some deserving client. Toward the end of his Canine College, Taylor began to exhibit stomach issues. After many tests which diagnosed nothing out of the ordinary, it was determined that the best way to accurately diagnose Taylor was through exploratory surgery. Through surgery, the doctor discovered immediately signs of incurable stomach cancer. Taylor had at best six months to live. It was decided to humanely let Taylor go. Taylor spent his last day playing at a dog park and eating McDonald's.

This emergency situation strained the otherwise conservative veterinary budget by \$3,500. It was decided to establish a restricted fund for circumstances not covered in the normal veterinary budget. Thankfully, the Crawford Taylor Family Foundation has continued to fund the "Taylor" Veterinary Fund with a grant. You, too, can contribute to this fund or to the Assistance Dog program with a major gift or a gift in honor of or in memory of your favorite pet or person.

Our next newsletter will feature two other funding opportunities. For more details, please contact the office at (314) 997-2325.

And A Few Last Things....

On June 20th, Support Dogs had its very first Charity Shoot- "Get Out the Big Guns" - hosted by Terri and Steve Keller at their hunt club - "Westwind". Nearly 100 guests enjoyed rounds of "Annie Oakley" shoot-offs, ate great barbeque, and bid on several silent auction items. Thanks to the Kellers and their guests, Support Dogs raised a cool \$1,900. There's talk of having another charity shoot in 2010 and we hope you'll join in on the fun.

It seems like gas prices are climbing again and grocery prices continue to rise as well. Support Dogs has a plan to help alleviate the high cost of living! The Gas 'n Grocery Raffle has returned and we're hoping to raise even more money this year. The raffle tickets sell for \$25 each and the drawing will be on November 20th just in time for holiday shopping. The Grand Prize is one \$1,000 gas and one \$1,000 grocery gift card. Second Prize will be one \$500 gas and one \$500 grocery gift card. The winner chooses the grocery and gas cards from their favorite stores; so, even out-of-town friends and relatives are eligible to participate! Call the office to get your ticket or tickets today!

Has your contact information changed?

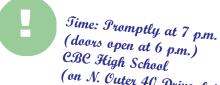
Let us know if you are moving or have moved or recently changed your name. Would you like to receive occasional email updates from Support Dogs? We're working really hard to make sure your donations are used effectively and efficiently. That means less postage spent and less paper. This not only helps us but helps with many environmental woes of too much mail. That's why it is important to contact us with any address or name correction. That includes duplicate mailings! Either call the office, email

aweinerth@supportdogs.org
or send us the mailing panel from this
newsletter with your corrections.
While we hate to see you leave us
permanently, let us know too if you
know longer wish to receive mailings
from Support Dogs.

Support Dogs, Inc.

Annual Trivia Night

Benefiting the programs of Support Dogs, Inc.



3

(on N. Outer 40 Drive, between Mason Rd. and J-270)
St. Louis, MO 63141

Date: Saturday, August 15, 2009 $$25|person\ or\ $200|table\ of\ 8$

Soft drinks and beer provided.

Limited seats available—reserve your spot early!

(Call 314-997-2325)

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Reservations: Ann Weinerth Call: 314-997-2325 ext. 106

Fax: 314-997-7202 Email: aweinerth@supportdogs.org (Payment to secure reservation and must be received by 8/03/09).

Yes! I want to reserve my spot for Support Dogs, Inc. Trivia Night	
\$200 (each) Reserved Table(s) seating for 8 guests	\$
\$25 (each) Individual seat(s) at a table of 8	\$
\$24 per Table or \$3/person After Hours Lightning Trivia	\$
I cannot attend but want to help	
	Total Due \$
(Please Print)	
Name (Table Host):	<u>-</u>
Address:	<u>-</u>
City/State/Zip:	<u>-</u>
Contact Phone:	_
Email:	_
Circle method of payment: Cash Check Visa Mastercard	
Card #:	Expires:
Security Code (3 digit code on back of credit card):	_
Table Guests' Names	?
1	
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Client Services News

by Bill Dahlkamp

It is that time of the year again – time for client recertifications. Each year, Support Dogs recertifies our service dog teams, doing a skills assessment and making sure our dogs are being cared for. This year, the recertifications will be held at local malls for those who have public (street) certification, or at SDI head-quarters for those clients who have home or animal assisted therapy dog certifications. Clients are encouraged to contact the office to make an appointment.

In addition to recertifications and keeping all client and puppy files current, Client Services is in the process of adding all information regarding each puppy in training, service dog, and client into a central database which will provide convenient access to all information needed by trainers and the Development and Programs Departments. If any client's contact information has changed, please notify the office. Huge kudos goes to Cindi Blanke, Client Service Coordinator, for not only inputting this information, but creating the data base as well. Great Job!

"Relatively" Speaking

by Ann Weinerth

On May 9, Support Dogs and the Wild Canid Center cohosted "A Relative Tale" by bringing the tale of wolves and canines to 47 guests. Guests boarded a bus and traveled back in time through a narration provided by Kim Scott, Assistant Executive Director from the Wild Canid Center. Guests were treated to a tour of the wolf center, which included feeding the wolves. In appreciation, the wolves gave a howl to those in attendance.

After the guests enjoyed refreshments, they boarded the bus and traveled forward in time through an onboard narration by Bill Dahlkamp, Program Director for SDI. Arriving at SDI headquarters, guests enjoyed program demonstrations, kennel enrichment activities, and a visit from a special guest. After refreshments at SDI, the group settled in for a special demonstration by Maryland Heights Canine Officer John Wilson and his partner Ronja. Support Dogs would like to thank AMVETS Post 55, the Friends Committee and the Maryland Heights Police Department for their help. The AMVETS also donated a portion of the refreshments served at SDI. Guests remarked that they really enjoyed the day and the educational opportunity.

Sorry you missed it? "A Relative Tale" will be back on Sunday, October 18 beginning at Support Dogs and wrapping up with an evening wolf howl at the Wild Canid Center. Reservations are still being accepted and the cost is \$85/person, which includes round-trip motor-coach transportation to each facility, refreshments and the time of your life! If you would like to learn more, call 314/997-2325. Book now as space is filling up!

Wonderful Ending, New Beginning

Team Training marks the end of a meaningful journey for assistance dogs that will be graduating and placed with a new client. Team Training also begins the next chapter for those new dogs being turned over to SDI for advanced training. As these new dogs come into the kennel, Advanced Trainers Nadine and Katie eagerly wait to begin their part in the process, helping these dogs to learn and embrace the skills necessary to become a certified assistance dog.

The trainers can already see the potential each dog has to be an outstanding assistance dog. There is an adjustment period that each dog is given to acclimate to the kennel environment and to give the dog an opportunity to reach a level of comfort with staff members who play a part in the next stage of training. By the time Nadine and Katie are ready to conduct temperament tests on the dogs (usually after a week's time) the dogs have already begun adjusting to the kennel routine.

Evaluating the dogs on temperament, skills and other behaviors gives the trainers an idea of the shaping each individual dog will need to reach their full potential. Advanced training takes into account everything Nadine and Katie have observed and learned about the dogs during their evaluations, as well as those skills learned while the dogs were with their Volunteer Puppy Raisers.

With all information gathered, the trainers are ready to embark on a journey with each new dog, helping them to move past behaviors that are undesirable. Along with finishing known commands, each dog will learn new commands in order to be able to excel as a highly skilled assistance dog. Ultimately, after an average of four to six months, it will then be time for these dogs to go through Team Training and be placed with their new human partners, while the next group of aspiring assistance dogs enter the kennel and the cycle begins again.

SDI Wish List!!

Cash will always be appreciated. If you would rather purchase an item or two, please select from the following list:

Kennel/Canine Care Needs

Laundry detergent Garbage bags White Nylabones

Gift Cards to PetSmart, PetCo, Sam's or Costco

Office/Administrative Needs

20#, 8 ½ x 11 copy paper Empty Baskets Auction Items for Tacky Ball, Trivia Toilet paper CD/DVD - RW

Gift Cards to restaurants, Schnucks, Dierberg's, etc.

TRIBUTES

The Tribute Fund of Support Dogs, Inc. provides a means of expressing your feelings of gratitude and recognition for service performed, significant anniversaries achieved or any glorious moment. It also offers you the opportunity to remember a loved one, either human or canid, who will always hold a place in your heart

Below are Tributes received from February 1 - June 30, 2009, representing the last quarters of the 2008-2009 fiscal year. Although extensive effort has been made for accuracy, errors and omissions do occur. If your donation for the periods listed has been omitted or misattributed, or if your name is misspelled, please notify us of the error. We gratefully acknowledge the donations received.

In Memory Of

Ken & Debbie Abranczyn Loretta Patton

Mr. Harry Bean Mr. & Mrs. Mark James

Ellen D. Brown
Susan Beecher
Mrs. Dorothy Brewer
Pam Wright & Greg Diblasi
Mr. & Mrs. John Hironimus
Carmelita Matheney
Ms. Joyce Motherway
Mrs. Elizabeth Murray
Mrs. Loretta Rusch
Avery Wasoleck

Mr. Michael Cody Mrs. Holly Nylander

Albert Finer & Dave Adams Marsha Finer Norma Finer Perll

Pam Flurry Mr. & Mrs. Pierre Berger

Dolores Fowler
Lori Frazel
Mr. & Mrs. Patrick Kelly
Cynthia, Morgan & Chelsea Martin
Mr. William McKenzie
Mr. & Mrs. John Keithley
Mr. & Mrs. James McDonald

William J. Freschi, Sr. Mr. Robert L. Blanke, Jr.

Mr. John D. Griffith Jill E. Castleberry Judy Boyd

Mr. Ed Hayden Mr. & Mrs. Bruce Schuchard

Mr. J. Joseph Horan Mr. Robert L. Blanke, Jr

Betty Imboden
Friends at Earth City AT&T
Mr. & Mrs. William Bolin

Betty Imboden - continued Mr. Henry Knock

Mr. & Mrs. James Moore
Ms. Ellen G. Roberts
Mr. & Mrs. Clarence Turley, Jr.
Mr. & Mrs. Richard Wolf

Mr. John R. Jones Lucita Lange

Henry Jordan Laurie Jordan

Ernest Muck, Jr. Mrs. Linda Straubinger

Mary Jane Schmelig J. M. Greaves

Frances Smith Ann Rexford

Jan St. John Linda Straubinger Kathleen Janson & Pebbles

Elaine Suda Mr. Joe Suda, Jr.

Vera Wightman Mr. & Mrs. Dean Vazis

In Honor Of

Mrs. Jeanne Ansehl's Birthday Barbara Barenholtz & Milton Hieken

Catherine Doerhoff Carol Wiedl

Niner Fischer Ms. Eve McNew

Mr. Joe Flegel
The Chod Family Foundation

Susie Grunik's Birthday Mr. & Mrs. Jerome Twitty

Miss Gracie James Mr. & Mrs. Christopher James Ms. Iris Grote Sharon Johnson Mr. & Mrs. Steve Barnard

Lynn McCord Mr. Brad Schu

Burnell & Shirley Rapp's 60th Anniversary

Jeff Rapp

Dr. Lisa Ring's Birthday Mrs. Duffy W. Brodsky

Donastas Sakellariou-Thompson Carol Holmes

Aja & Patrick Stokes Carol Holmes

Jo Anne Travis Mrs. Duffy W. Brodsky

In Honor Of (Pets)

Bear

Mr. Andrew Cody Guthrie

Charlotte

Mr. & Mrs. Jack McLean

Dixie's Birthday Mr. & Mrs. Arthur Goerke

Mimi

Ms. Maureen Donnelly

Morgan

Mr. & Mrs. David Kelly

Roscoe

Ms. Sarah Manwarren

Sadie Schneider Ms. Mary Walters

In Memory Of (Pets)

Apollo

Julie Rosenfeld

Belle & Gabby
Ms. Carol Holmes
Mr. & Mrs. Donald Potthoff

"Betsey Ann" Friedlein Caroline Korb

Brando

Mr. & Mrs. Bob Noe

Casey

Mr. & Mrs. James Chickering

Duchess

Mr. Jason Kapayou

Garbo

Joy, Randy, Kelcey, Thierry, Tristan, Jade, Jon-Michal, Tiffany and Ruby Miltenberger

Girl

Susan Levin Marie Nordman

Griffin

Ms. Nancy Cusanelli

Igo.

Mrs. Judy Swinson

Our Japanese Chin Mr & Mrs. Ralph Waterman

Jasmine

Mr. & Mrs. Donald Ludwig

Parker, Rainbow & Solei Mr. & Mrs. Robert Herold

Sandy

Mr. & Mrs. Robert Kenny

Shadow

Mrs. Gayln Bratcher
Mrs. Katie Conklin
Mr. & Mrs. David Kelly
Mark and Robyn James
Ms. Carol Holmes
Mr. and Mrs. Bob Noe
Mr. and Mrs. Jerre Reily

Sir Oliver Buckethead Mrs. Robyn James

Mrs. Gayln Bratcher & The Girls Mr. & Mrs. Jerre Reily

Mrs. Terry Stocker

Toto

Mr. & Mrs. James Shelton

Walker

Mr. & Mrs. Dan Dowling Mr. and Mrs. Don Dowling Mr. & Mrs. William Thurnau Patricia Manhart Mr. & Mrs. Michael Abbene

Xenia

Mr. John Mareing

SAVE THE DATE!

<u>2009</u>

Saturday, August 15th - Trivia Night & Silent Auction at CBC High School. (See flyer for details.) Friday, November 20th - Gas 'n Grocery Raffle drawing!

<u> 2010</u>

Saturday, January 23, 2010 - Sh-Boom Dance Saturday, March 27, 2010 - Tacky Ball!

Watch future newsletters and your mail box for important event details.



Support Dogs, Inc. 11645 Lilburn Park Road St. Louis, MO 63146 314-997-2325 www.supportdogs.org

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United Way of Greater St. Louis

DATED MATERIAL

